

# Managed Installation Service



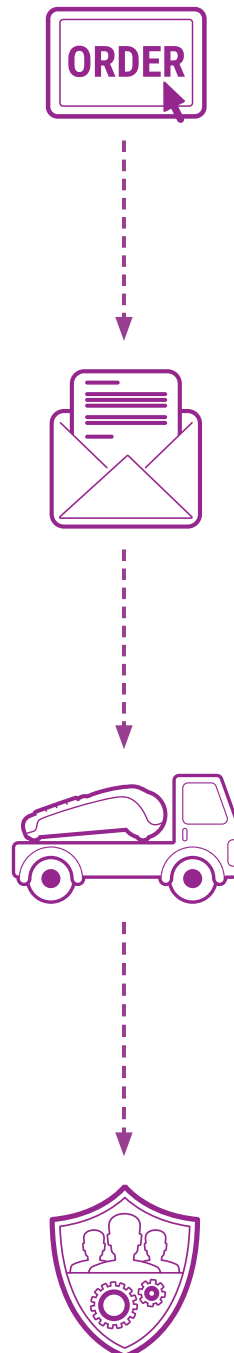
## Taking away the worry of installation

NetPay Managed Install provides businesses with personalised face to face support and installation of their new terminal device. Giving you peace of mind that your card payment terminal is set up, in working order and ready to start taking those all-important payments.

Our team of professional, experienced and skilled technical engineers are available to visit your premises to set up and install your terminal between 8am and 5.30pm Monday to Friday.

## The Benefits

- Takes away the worry of installation
- Let our expert engineers check your connectivity
- Ideal for multiple outlets – let our engineers install the service, letting you carry on with your business
- Peace of Mind



## Place your terminal order

The managed installation service (at a time convenient to you) will be ordered at the point when the terminal order is placed.

## Confirmation

When the terminal is dispatched, an email notification will be sent to you confirming the time window of our engineer's installation (this is typically the day after receiving the terminal).

## Terminal Delivery

Your terminal will be delivered to your site, by courier.

Delivery tracking numbers are available, via a customer's Revolution portal or by contacting NetPay's customer services, on the scheduled day of delivery.

## Engineer Installation

The engineer will arrive to install your terminal on the agreed appointment date and time.